

Consultancy Service: Development of a comprehensive analytical report on the project “Mental Health and Psychosocial Support Interventions during COVID19”.

Type of Contract:	Local Consultancy
Duration:	1 Month

Background

The Maldivian Red Crescent (MRC) is an independent, voluntary, humanitarian organization, established based on the Maldivian Red Crescent Law [Law 7/2009]. Its primary objective is to provide humanitarian aid, prevent and alleviate human suffering. It is the 187th member of the world’s largest humanitarian movement – the International Red Cross and Red Crescent Movement – which every year helps millions of people whose lives have been devastated by crises or conflict.

Maldivian Red Crescent has been providing telephone-based psychosocial support (PSS) to people affected by the current outbreak of coronavirus disease (COVID19) since the 8th of March 2020, as part of the activities in the PSS operations. PSS is one of the key areas in which MRC provides assistance to affected populations in the Maldives and is among the priority areas in the current strategic plan of action (2019 – 2030), which includes the strengthening of PSS services during emergencies. PSS includes a variety of interventions that address the psychological and social needs of affected populations which are implemented to promote resilience of affected individuals, groups, and communities

Moreover, Gulhaalamaa campaign was also established as part of the PSS operations following the outbreak of Coronavirus disease (COVID-19). The main target of this campaign was to reach out to individuals that are affected by the COVID-19 to raise awareness on the importance of mental health and psychosocial support needed. PSS trainings have been an important part of raising awareness of mental health. These trainings have been conducted for stakeholders, frontline workers at the health operation center and MRC staff and volunteers. Over the year 2020 and 2021, we have been able to conduct trainings for a total of 7745 participants including training such as Basic Psychological First Aid, Psychological First Aid Orientation, Supportive Communication and additional sessions.

Following the pandemic of COVID19, Maldivian Red Crescent established the PSS helpline services, mental health awareness campaign “Gulhaalamaa along with several trainings that were conducted around Maldives regarding Psychosocial Support. The Consultant/firm will be responsible for developing and supporting MRC’s project team in the compilation of the impact reports that are required for the UNICEF Project that has been completed. The impact report should include data regarding the PSS Helpline services of MRC, mental health awareness campaign “Gulhaalamaa”, PSS trainings conducted and success stories and testimonies from beneficiaries.

Objective

The overall objective of the Consultant/firm is to develop a final report of the project “Mental Health and Psychosocial Support- Capacity Building of volunteers and stakeholders” funded by UNICEF compiling activities conducted under the following outputs:

1. Capacity Building of volunteers and stakeholders on MHPSS
2. Strengthen Psychosocial Support Service provision and helpline, including quality assurance
3. Strengthen care for MHPSS workers & Volunteers
4. Prevention of mental health problems & strengthen psychological / psychosocial resilience in communities

Key tasks and deliverables

The Consultant will provide a technical and analytical report, which shall include:

- Analysis of the MHPSS services provided by MRC; PSS Helpline data analytics on (the case management process, demographical information, geographical location, number of calls received, frequency of calls, most frequent concerns reported, incoming and outgoing referrals).
- Final project report should be written based on monthly and quarterly reports, outlining all key activities and achievements of the project.
- The report should include efforts undertaken by MRC in response to the COVID_19 pandemic around mental health and psychosocial support capacity building and trainings that were conducted and MHPSS awareness “Gulhaalamaa” campaign activities.
- Success stories and testimonies from beneficiaries.

Reporting Line

The consultant will report to the Programme Officer –MHPSS in close and regular coordination with Programme Coordinator - Health & Inclusion.

Academic Qualification, Skills and Competencies

University Masters or equivalent in Project Management, Communication, Journalism or psychology (if an individual) with 2 years of work experience

OR

University Bachelors or equivalent in Project Management, Communication, Journalism or related field (if an individual) with 4 - 5 years of experience.

Other skills and experiences:

- Relevant experience in project management; monitoring, evaluation and reporting
- Fluent in both English and Dhivehi with strong writing skills
- Previous work with MRC or NGO experience in a similar role is highly desirable

Fees and payments

Prices quoted within the range of Rf.30,000 - Rf.35,000 for the work will be a lump sum to be paid upon completion of consultancy.

Code of Conduct

During the term of consultancy, MRC Code of Conduct must be signed and thoroughly followed by the consultant.

Application

1. Cover Letter
2. Application must include a CV (if an individual)/ profile (if a company)
3. Financial quotation: must be inclusive of all taxes and costs that are required for the production.
4. Samples of past work / portfolios
5. Recommendation letters

Application submission, with all required documents, to be made by **29th December 2021, Wednesday, 14:00 pm** to: info@redcrescent.org.mv